

MSR213V & MSR213U

Magnetic Stripe Card Reader USB Interface

Download AP User's Guide

Document #: SM084 Revision 1

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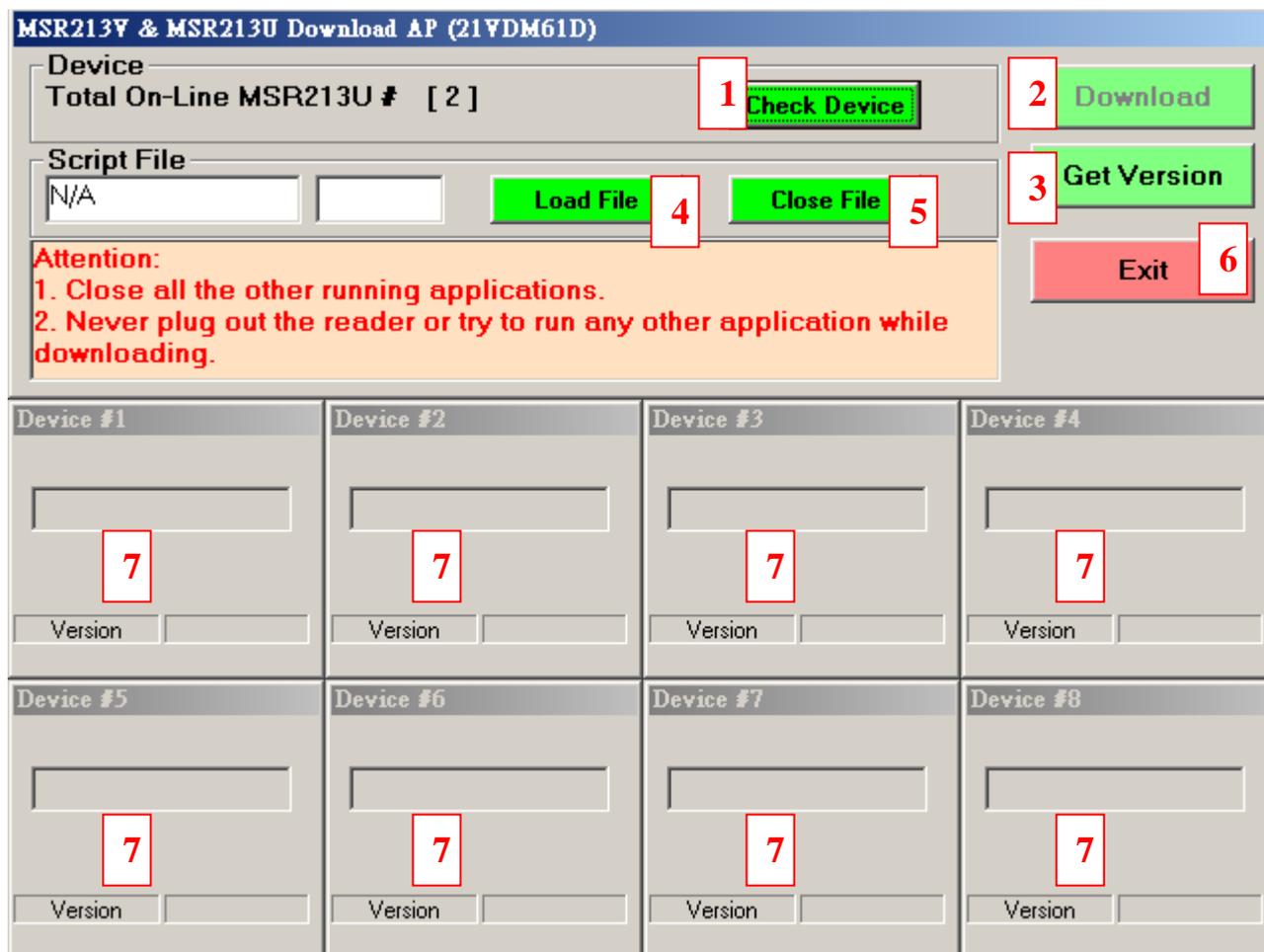
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Your program version may be different than in the images in this user's guide, but the procedure is the same!

The Overview:

The MSR213V & MSR213U Download Application provides features that make it easier to update firmware for MSR213V & MSR213U Card Readers via USB2.0/1.1 interfaces. This program supports multiple devices, so you can easily update firmware to up to 8 MSR213V/MSR213U readers at the same time.



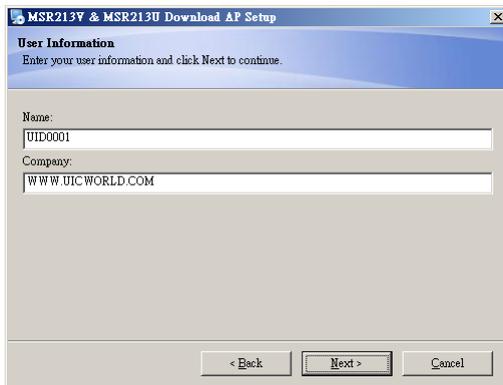
Item	Description
1	This will display the number of connected MSR213V/MSR213U readers. <i>Note: This download application cannot recognize any comm port above COM16!</i>
2	Start download process.
3	Get device's Firmware version. <i>(Note: For MSR213U only)</i>
4	Select F/W file to download, the filename/checksum for the selected file then appears.
5	Close the opened file.
6	Close and exit this download program.
7	Each child window handles a download process.

Installing the program:

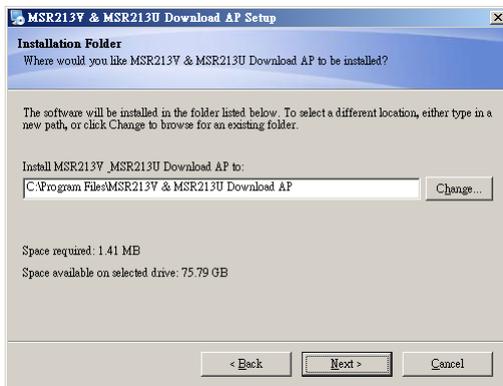
1. Double-click on **21VDM61D.exe** to begin the installation.
2. Click **Next** button.



3. Enter your user information and click **Next** to continue.



4. Windows will install the program at “C:\Program Files\MSR213V & MSR213U Download AP”. (You may change the program directory that you want to install)



Click Next to continue.

5. Click on **Finish** to end the installation of “MSR213V & MSR213U Download AP”.

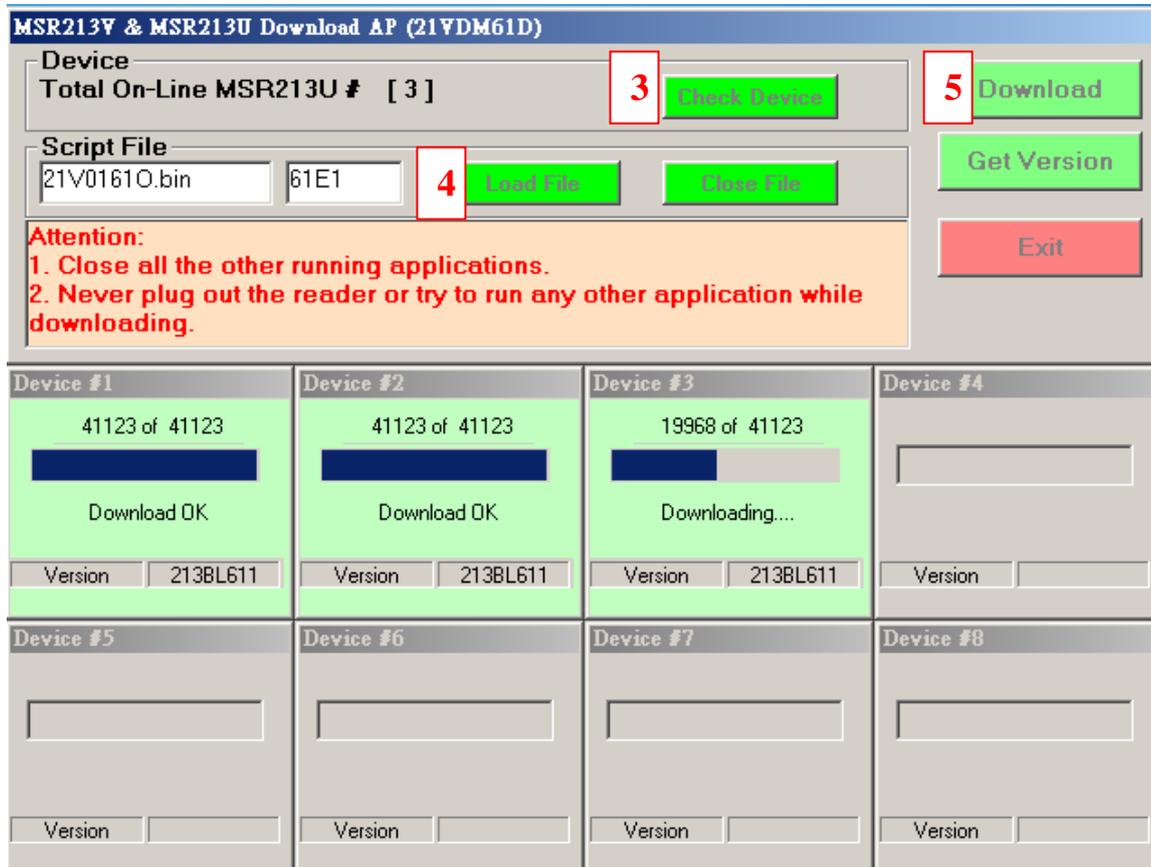


The Basic Operations:

Follow the instructions below to download firmware to your device(s). **Please note that wrong operation may cause unexpected results.**

Caution
Do not execute any other application.
Never plug or unplug device(s) while downloading.

1. Connect MSR213V/MSR213U reader(s) to your PC host.
2. Launch the “MSR213V & MSR213U Download AP”.
3. Click on **Check Device**, and verify the number of connected MSR213V/MSR213U readers.
4. Click **Load File** to select the desired version of Firmware to download. (e.g. 21V0161O.bin)
5. The download button will become enable, press **Download** button to proceed.



(...download in progress)

6. The “Download OK” message will be displayed if the F/W update is successful!

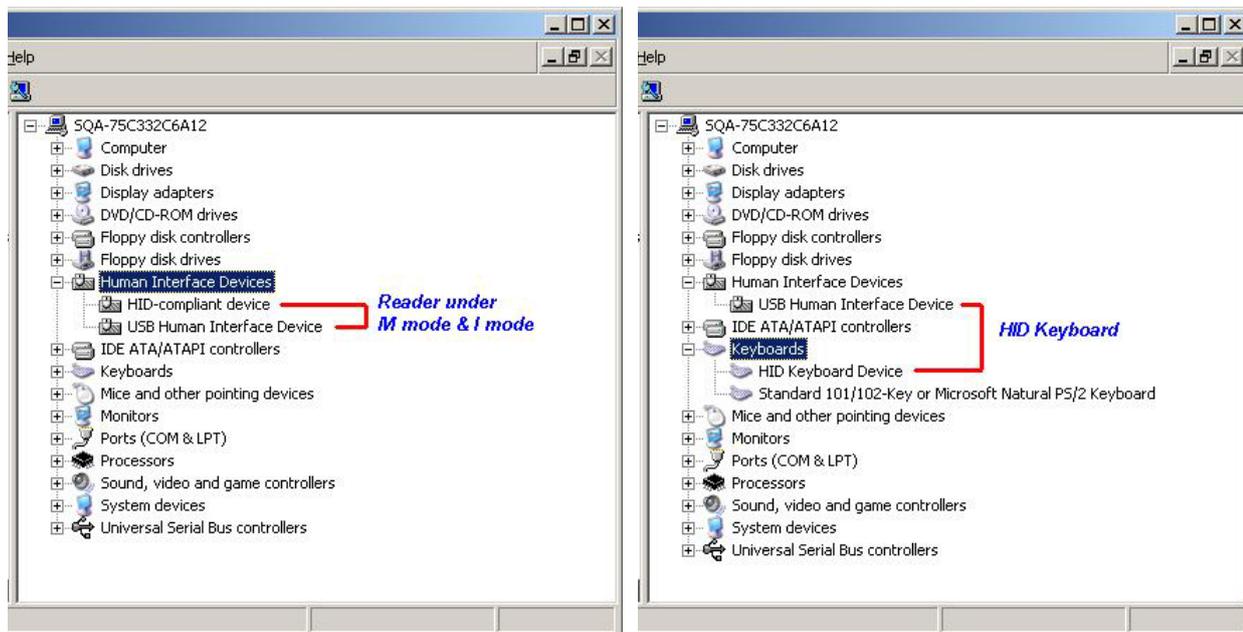


7. Check reader's LED status, Green LED means OK. **If the LED status is not correct, go to next section for "Troubleshooting"!**
8. Disconnect the reader(s).
9. Connect another reader(s) that you want to update firmware.
10. Return to step 3 above.
11. Once the whole operation is finished, click **Exit** to close the application first, and then remove your device(s) from the system.

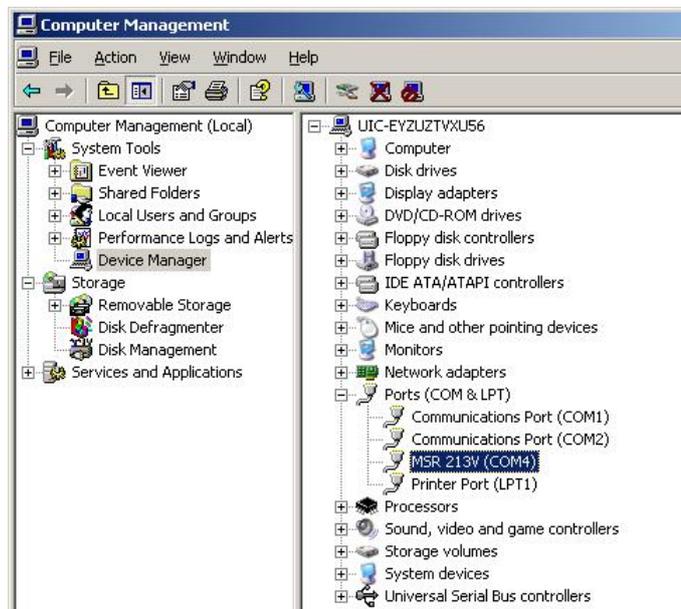
Troubleshooting:

Verify if the device is recognized by your system, click on [Start] → [Control Panel] → [System] → [Hardware] → [Device Manager].

For MSR213U:



For MSR213V:



1) If the LED is Amber flashing ...

The firmware download process was not successful; perform download again to resolve this problem.

2) If the LED is Off ...

In this case, you have to do firmware download in a specific way. This can be done via hardware, please refer to programmer's manual “Solution for Firmware Corrupting” section.